

ENVIRONMENT AND HOUSING **CONTACTS**

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ENVIRONMENT AND HOUSING
CONTACTS

DIRECTOR OF ENVIRONMENT & HOUSING
NEIL EVANS

Tel: 0113 24 74721
Mobile: 07891 273155

Support: Caroline Gray 0113 24 76095
2nd Floor Thoresby House

ENVIRONMENT AND HOUSING **CONTACTS**

Headline areas of responsibility

COMMUNITY SAFETY

Chief Officer Community Safety – Supt Sam Millar

Tel: 39 50800

Support team 59218 / 59233

- Leads on delivery of the city community safety priorities
- Accountable officer in relation to delivery of statutory community safety legislation
- Lead officer on behalf of the council and West Yorkshire Police on the development of partnerships to address crime and safety priorities

Head of Community Safety Partnerships – Liz Jarmin Tel: 39 51769 (07891 278078)

- Manage and support Safer Leeds priorities
- Manage CCTV function

Head of Anti-Social Behaviour – Harvinder Saimbhi Tel: 39 50008 (07891 272111)

- Manage the anti-social behaviour unit to increase public confidence and satisfaction
- Residents can report Out of Hours Noise to the Noise Service on 0113 3950143, between the hours of between 6 pm and 8 am, all weekends and all Banks Holidays.

Team Leader -East – Neil Bowden - Tel 24 76495

Team Leader -South – Gillian Carr – Tel 37 81431

Team Leader -West– Angela Mawdsley – 24 77996

Head of Safety and Safeguarding – Munaf Patel Tel; 39 51770 (07891 271167)

- Safeguarding of vulnerable Adults and Children
- Management of Domestic Violence team
- Mänge Multi Agency Risk Assessment Processes (MARAC)

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HOUSING LEEDS

Chief Officer Housing Management – Liz Cook

Tel: 2475808 (07891 279454)

Brenda Carter: 24 74660

Head of Housing Management WNW – Gurmeet Viridi 07712 216869, based at Westfield House

- Local Housing Managers WNW
- Covering Community Committees; West Inner, North West Inner, North West Outer, West Outer.

Head of Housing Management SSE Jill Wildman Tel: 07891 273062, based at Navigation House

- Local Housing Managers SSE
- Covering Community Committees; South Inner, East Outer, South Outer.

Head of Housing Management ENE– David Longthorpe Tel: 0113 37 83509 (07891 273064), based at Gipton Housing Office

- Local Housing Managers ENE
- Covering Community Committees; West Inner, North West Inner, North West Outer, West Outer.

Head of Neighbourhood Services – Mandy Sawyer Tel: 07891 276430, based at Navigation House

- City-wide Housing Management Policy, tenant involvement & older persons housing.
- Amanda Britton (Tenant Involvement), Juliet Duke (Older Persons), Simon Swift (Income Management), Lynne Hamshaw (Lettings & Tenancy)

Head of Housing Support – Rob McCartney Tel: 22 43480 (07854 037373), based at Great George Street

- Housing Advice / Housing Options
- Gypsy & Travellers
- Traveller encampments - Carol Gentles - 07891 276041 or 0113 2475493
- Adaptations

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Housing Leeds cont.

Chief Officer Property & Contracts - Simon Costigan

Tel:3781334 (07891 271603)

Vicki Jagger – 37 81337

Head of Maintenance Operations – Tony Butler Tel: 0113 37 81092 (07891 273047)

- Contracts and Repairs
- Responsive/Planned Service Manager: Rob Goor 37 81051 (07891 273049)

Head of Strategy & Investment – Mark Grandfield Tel: 0113 37 81335 (07891 271133)

- Capital Programme Manager: Neil Diamond 37 81362 (07891 271604)

Programme Manager Contracts& Investment – Tom Finch Tel: 37 81126 (07891 277113)

- Management of external contractors, principally Mears

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ENVIRONMENTAL ACTION

Chief Officer Environmental Action – Helen Freeman

Tel: 07891 271073

Chanell Bryan 74041 / Sharon Simpson 50636

LOCALITY MANAGERS –

Kris Nenadic (SouthSouthEast) Tel: 22 57453

John Woolmer (East North East) Tel: 33 67676 / 275641

Jason Singh (WestNorthWest) Tel 82137 / 82150 (Admin team – Alison Gililand & Sam Woodhead))

- The departments key link to Community Committees
- Deliver locality based Environmental action services (street cleansing and enforcement)
- Manage SLAs with Community Committees
- Lead the Council's Environmental Health and public protection duties (health and safety, food safety and food hygiene, pest control, noise and environmental protection)
- Graffiti – Covered by West team (WestNWcllrPriority)
- Bulky Waste & Needle removal & Toilets – Covered by South team (SSE Action Team)
- Fly Tipping, Litter Picking
- Dog Wardens (Paul Spandler 24 75666)
- VOID gardens and other garden referrals (Disabled, Elderly)
- Ginnels – Covered by East team

Andrew Mason - Environmental Health Manager – Tel: 3951501 (07891 276767)

- Environmental Health and Blue Badge Parking (Rachel McCormack 39 51605)
- Responsible for Business Support staff who the three Locality Teams within Environmental Action
- Pest Control
- Asbestos
- Delivery of Car Parking and parking enforcement across city (Mark Jefford 39 52200)

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PARKS & COUNTRYSIDE

Chief Officer Parks & Countryside Sean Flesher
Tel: 3957451 (07891 270751)

Natural Environment Manager Glen Gorner Tel: 23 75201 (07891 270782)

- Forestry
- public rights of way
- natural habitats

Development Manager Mike Kinnaird Tel: 39 57459 (07891 270757)

- Administration, organisational development, business development
- management of grounds maintenance contract,
- outreach Rangers service,
- Grass Cutting – Simon Frosdick (57445)

Parks Operations Manager Kris Nenadic Tel: 39 57453

- All parks area operations east and west, estates function – Roundhay Park, Temple Newsham, Golden Acre, Middleton Park, Lotherton Hall,
- Playgrounds and Fabrications,
- Parks development

Trading and Operational Support Manager Jo Clough Tel: 39 57400

- Bereavement services,
- horticultural landscapes,
- transport and engineering,
- commercial - golf

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WASTE MANAGEMENT

Chief Officer Management Services – Susan Upton

Tel: 22 43231/24 74041/ 07891 277601

Chanell Bryan 74041 / Sharon Simpson 50636

Head of Strategy and Infrastructure – Andrew Lingham Tel: 24 75946 (07891 274810)

- Procurement and management of waste contracts including the PFI residual Waste Treatment Facility
- Household Waste Sorting Sites
- Development of recycling community infrastructure

Environmental Operations Manager – Tom Smith Tel: 24778497 (07891 272747)

- Refuse and Recycling Collections Services (Ben Grabham)
- Refuse problems: membersrefusequeries@leeds.gov.uk (Vikki Lunn)

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PRIVATE SECTOR HOUSING AND COUNCIL HOUSING GROWTH

HEAD OF HOUSING PARTNERSHIPS – John Statham Tel: 22 43233

- Private Sector Housing (including Enforcement & Licencing)
- Empty Property Strategy
- Housing Associations
- BITMO
- Council House Growth

ENERGY EFFICIENCY & FUEL POVERTY

HEAD OF SUSTAINABLE ENERGY & CLIMATE CHANGE

Tom Knowland Tel: 39 50643 / 07891 275756

- Energy Efficiency & Fuel Poverty
- Climate Change
- Renewable Energy
- Sustainable Development
- George Munson – Senior Programme Leader (0113 39 51767 / 07891 270294)

➤ **HOUSING PFI CONTRACTS - Little London, Beeston Hill and Holbeck (LLBH&H)**

• **PROGRAMME MANAGER – Nahim Mehmood-Khan Tel 37 81346**

- Little London
- Beeston Hill
- Holbeck
- Housing PFI contracts, Little London, Beeston Hill and Holbeck (LLBH&H)

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BELLE ISLE TENANT MANAGEMENT ORGANISATION

Chief Officer - Chris Simpson Tel: 37 82170

Karen Hoole: 37 82182

Contract and Investment Manager – Derek Bargh Tel: 0113 21 41794

Head of Finance and Accounts – Sue Fallowfield Tel 0113 37 82189

Belle Isle Tenant Management Organisation (BITMO) is a locally based organisation, run by tenants of Belle Isle estate.

BITMO is responsible for managing Leeds City Council's housing and estate management services in the Belle Isle neighbourhoods of Leeds. It is the largest estate based TMO in the country.

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HOUSING CONTACTS

REPAIRS, EMERGENCIES AND OUT OF HOURS CONTACT

0800 188 4000 freephone from a landline
0113 376 0410 alternative if using a mobile

This includes

- Dangerous electrical faults
- Major plumbing fault
- Securing property after burglary
- Gas central heating faults
- Blocked drains (where there is a risk to health and safety)

Belle Isle Tenant Management Organization 0113 376 0499

Deaf Customers - email address: lccoutofhours@leeds.gov.uk

<http://www.leeds.gov.uk/pages/Emergency-out-of-hours-contact-numbers.aspx>
it has various emergency out of hours contact numbers.

DEALING WITH PROBLEMS IN PRIVATE RENTED ACCOMMODATION.

If you have concerns about the condition of your rented house or your landlord, you can contact our private rented sector housing team. If you need help or advice about housing conditions/standards, please contact 0113 2477594.

HOUSING OFFICES AND ONE STOP CENTRES

<http://www.leeds.gov.uk/residents/Pages/Housing-contacts.aspx>

The Council's call centre can be contacted on 0113 222 4444.

A list of useful numbers can also be found on the leeds.gov.uk 'contact us' page.

<http://www.leeds.gov.uk/pages/contactus.aspx>